



DIGITAL SOLUTIONS

SYNERGI LIFE CERTIFIED ADMINISTRATOR TRAINING 2

Course code: SY-02
Duration: 2 days

Prerequisite:
The training requires that you have attended SY-01 and have some experience administering Synergi Life.

DESCRIPTION

Do you want to become a more independent administrator?

The course is a continuation of SY-01 Synergi Life certified administrator training 1. The functionalities in the admin applications are numerous, and the course will show how to administer and perform more advanced administration without the help of Synergi Life personnel. New tips and tricks will be shown, and new features in new versions will be taught.

The following topics are covered:

- Modification report
- Hierarchical user groups
- Language configuration on web
- Reference field
- Optimise cache and index search
- Subordinated actions in connected cases
- Checklists/new case type behaviour based safety
- Configuration of work flow
- Change the case processing configuration
- Set up experience transfer

LEARNING OBJECTIVES

Cash in on the system and make the administration more independent. Show how to get the most out of Synergi Life.

TARGET GROUP

Technical/HSE personnel.